
Part IV - Rehabilitation

QUESTION: What is meant by rehabilitation?

Answer

Rehabilitation simply means the restoration of the disabled worker to the fullest physical, mental, social, vocational and economic usefulness of which he is capable.

QUESTION: Who are entitled to the services provided by the Board?

Answer

All those workers injured at work whose claims have been accepted by the Commissioner.

QUESTION: Who is to be contacted for more information concerning the services provided?

Answer

Branch Managers whose offices are located in major Centre's of the country.

QUESTION: What can an employer do if he wants to retrain a disabled worker?

Answer

An employer can contact a local Branch Manager who can arrange with National Vocational Rehabilitation Centre in Ndola to determine what vocational rehabilitation services may be required for the disabled worker.

QUESTION: What is medical aid?

Answer

Medical aid means expenses incurred by the Board or employer:

- (a) During conveyance of an injured worker to his/her residence and/or hospital.
- (b) For medical or hospital treatment.
- (c) For skilled nursing services
- (d) For supply of medicines and surgical dressing.
- (e) Travelling expenses in connection with the worker's journey to and from treatment, and
- (f) Supply and maintenance of artificial limbs or such other aids that enable the worker to perform his/her work.

QUESTION: Can a worker on disability pension obtain any financial assistance from the Board?

Answer

The Workers' Compensation Commissioner grants part, maximum or total commutation of a monthly pension to a disabled pensioner to provide for himself/herself a dwelling house or enable himself/herself enter into a business venture in order that he/she may earn a reasonable means of living.